

GENERAL TERMS AND CONDITIONS

Booking your stay :

The reservation is strictly personal. In no circumstance can one sub let or dispose of the reservation without our consent.

At the time of booking, a deposit is payable of 30% of the total price of your stay + the any booking fees.

Payment by :

- Bank card Visa or Mastercard
- Cash / International money order
- Bank transfer

Le Camping de l'Ayguette will confirm that it has received your deposit. The balance of the contract will be payable 30 days prior to (for a mobil-home) or the day of your arrival (for a pitch). The dates of stay indicated on your reservation must be adhered to. An arrival date later than the scheduled date or an early departure does not result in a reduction of price.

You will receive a booking confirmation that must be presented at the reception upon arrival.

Arrivals :

The rented accommodation is available from 2.00 pm and up to 7.00 pm maximum, and the pitches from 2.00 pm on the day of arrival.

A security deposit (300 € / mobil-home including 60 € for the cleaning service) will be payable on arrival and refunded on the day of departure minus any necessary deductions for repairs or costs of replacing missing items.

Departures :

From 8.00 am to 10.00 am (for the mobil-homes) or before noon (for the pitches). If you wish to extend your stay beyond the agreed date of departure, you must obtain the agreement of the campsite at least three days before the departure date.

Cleaning service: the mobil-home must be cleaned before you leave it. If further cleaning is required when you leave, the cost will be deducted from the security deposit.

Cancellation :

In the event that your stay is cancelled before you arrive, that your stay is cut short or in the event of late arrivals for whatever reason, illness, accident or unforeseen event, the holidaymaker shall be liable for the payment of the balance of the booking and no refund will be granted. Any modification

to the booking form must be notified IN WRITING. Should you fail to arrive and if you have not informed the camp site, the rented accommodation or the pitch will be given to an other client as of 8.00 am on the next day.

Vacation cancellation insurance: We allows you to benefit from the guarantees of an insurance policy covering the cancellation and interruption of your vacation. This optional insurance is paid via a surcharge to the rent at the same time as the deposit.

Price: 2.7 % of the total price of your stay.

Complaints :

We shall not be held liable for acts of God, force majeure, climatic catastrophes or disturbance that may perturb, interrupt or prevent your stay. In the event of a problem in the mobil-home or on the pitch, you must put in a claim on site with a person in charge. Any claim concerning the inventory, the condition or the cleaning of the mobil-home must be made the arrival day. After that time, claims will not be taken into account and you will be held liable for any damage or missing items upon departure.

Tenants insurance :

Tenants are responsible for taking out insurance with an insurance company to cover risks relating to their occupation, i.e.: theft, loss of or damage to their personal belongings and damage they may cause to the furniture provided in the rented accommodation and also damage they may cause to the entire estate, by their actions or negligence.

Clients must prove that they have such insurance upon request. It is hereby specified that the belongings, luggage, objects, furniture, valuables and vehicles belonging to clients are not covered for theft, loss or damage howsoever caused. Therefore the parties agree that our company shall not be held liable for such and that the tenant is responsible for taking out all insurance policies he considers necessary.

Tenants must comply with the campsite and swimming pool regulations.